

Contact Information for Each Department and Office

Business Hours: 9:30 AM – 5:30 PM (Monday to Friday, excluding public holidays)

Head Office Departments

As of April 1, 2025

Department	Phone	Email	Inquiries
Administration Department	03-3592-1271	oam@jata-net.or.jp	Overseas Allied Members Membership procedures (fees, admission fees, etc.),
< Residents of Japan > Administration Department	03-3592-1271	somu@jata-net.or.jp	Information on travel business registration in Japan (renewal registration, change of registration, change of registered matters, etc.), JATA e-shop.
Public Relations Office	03-3592-1244	press@jata-net.or.jp	JATA website, news emails, press conferences, media interview requests/inquiries, etc.
Domestic Travel Promotion Division	03-3592-1276	kokunai@jata-net.or.jp	Domestic Travel in Japan: Promotions, Guidelines, and Activities
Inbound Travel Promotion Division	03-3592-1252	inbound@jata-net.or.jp	Inbound Travel to Japan (e.g., Tour Operator Quality Certification [TQJ], Issuance of Certificates for Inbound Tour Groups, Japan Council of Travel Agents for Chinese Visitor, etc.)
Outbound Travel Promotion Division	03-3592-1274	outbound@jata-net.or.jp	Overseas Travel (e.g., JOTC [Outbound Travel Promotion Council], Overseas Travel Promotion Campaigns, international cruises, etc.)"
Tourism EXPO Japan Promotion Office	03-5510-2004	event@t-expo.jp / event@jata-net.or.jp	Information on Tourism EXPO Japan