



Accredited Tour Operators



Quality Assurance System for Tour Operators

What is the Quality Assurance System for Tour Operators ?

This Quality Assurance System assesses quality in the tour operator industry in four categories -corporate governance, service quality, CSR and sustainable tourism - and seeks to certify exemplary enterprises. Through the Quality Assurance System we hope to provide travelers to Japan with safe, worry-free,quality trips they can enjoy, and make it easier for certified enterprises to appeal to customers.

By increasing the number of certified enterprises, we also hope to raise quality across the industry, leading to more travelers visiting Japan and more repeat visitors.

Certification Criteria

1. Eligible Enterprises: Tour operators (travel agencies)

2. Assessment Criteria:

We assess enterprises on corporate compliance with laws and regulations, quality control and service standards and CSR to certify exemplary enterprises with the following qualities.

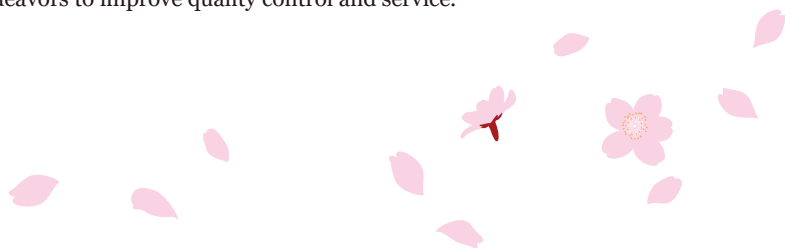
(1)Corporate compliance with laws and regulations

The enterprise complies with laws and regulations as a tour operator. In addition, when it selects a subcontractor to arrange tours, it takes care so that the subcontractor, too, complies with laws and regulations, and the tour operator ensures customers are provided with products in accordance with laws and regulations. Furthermore, as international interest in protecting personal information is increasing, the enterprise, as a company, possesses a management system so that it can properly manage travelers' personal information.

(2)Quality control and service standards

In order to provide travelers with safe and worry-free products, the enterprise has a thorough system to prepare for times of emergency and endeavors to build a cooperative framework with travel arrangement subcontractors or train staff to respond in a time of emergency.

In addition, the enterprise treats comments and other feedback from travelers seriously and constantly endeavors to improve quality control and service.



(3)CSR (corporate social responsibility, environmental-friendliness and social action programs)
When planning travel products for travelers to Japan, the enterprise gives utmost consideration to diversity, including religious, ethnic and cultural diversity, and strives to deepen its staff's understanding thereof.

In addition, the enterprise makes its best effort so that its products have as small an impact as possible on the environment. Furthermore, the enterprise is proactive as a company in social action programs as well.

(4) Sustainable tourism

The certified enterprise proactively promotes responsible tourism by indicating concrete policies to maximize the development of the tourism industry while minimizing the potential adverse effects on the global environment, cultural heritage and society so that it and its stakeholders can realize responsible and sustainable tourism based on the basic principles of the World Charter of Tourism Ethics adopted by the United Nations World Tourism Organization (UNWTO).

3. Certification Requirements:

The above four assessment criteria are quantified and enterprises that meet the criteria at or above a certain level are certified by a certification body called the Quality Assurance Review Committee. However, the following are absolute requirements for certification.

- 1.The enterprise is a registered travel agency.
- 2.The enterprise has acquired a P-mark (under the PrivacyMark System). If it has not acquired one, the enterprise plans to do so within 1 year and shall submit a written pledge that it will acquire a P-mark.
3. The enterprise has joined inbound insurance.

Declaration of Sustainable Tourism

1. We aim to build sustainable supply chain working with stakeholders.
2. We promote local regions aim to increase customer and sustainable interactions between visitors and local people.
3. We uncover sustainable tourism materials in the regions and contribute to the sustainable development of the tourism industry.
4. We will strive to provide sufficient information to our customer for a better understanding of the rarity and value of nature and culture.
5. We will take the initiative in promoting sustainable tourism with customers to protect the environment and culture, and to support the destination.
6. We fully understand the impact to the global environment by tourism industry and strive to conserve biodiversity.
7. We will establish sustainable work environment in the tourism industry where each employee complies with compliance, ensuring a safe and fair workplace.



**SUSTAINABLE
DEVELOPMENT
GOALS**

Minimum Standards for Sustainable Tourism

Preamble: Formulation, Implementation and Compliance with the Minimum Standards for Sustainable Tourism

Travel agencies certified under the Quality Assurance System for Tour Operators (hereinafter “TQJ-certified Travel Agencies”) shall observe compliance in performing business. This means that TQJ-certified Travel Agencies shall respect good social sense and meet the trust and expectations of their stakeholders^{*1} in addition to observing laws/ordinances. This system formulates here the Minimum Standards for Sustainable Tourism by adding the principles of sustainable tourism to the certification standards of the existing Quality Assurance System for Tour Operators based on the basic principles of the World Charter of Tourism Ethics adopted by the United Nations World Tourism Organization (UNWTO). The aim of this is to maximize the development of the tourism industry while minimizing the potential adverse effects on the global environment, cultural heritage and society so that certified TQJ-certified Travel Agencies and their stakeholders can realize responsible and sustainable tourism.

The following is necessary in implementing and complying with the Minimum Standards for Sustainable Tourism.

- 1) TQJ-certified Travel Agencies shall demonstrate their commitment externally by announcing on their websites and in their pamphlets their intention to implement even greater efforts based on the Minimum Standards for Sustainable Tourism stated below.
- 2) Meeting the review criteria based on the Minimum Standards for Sustainable Tourism when making a new or renewal application shall be an essential condition to obtain certification under the Quality Assurance System for Tour Operators. Those operators which become TQJ-certified Travel Agencies shall similarly implement and comply with the mission, targets and action guidelines stated here with the aim of realizing sustainable tourism and a continuous improvement in corporate value.
- 3) TQJ-certified Travel Agencies shall strive to strengthen their ability to convey the concept and branding and promote understanding to stakeholders with regards to the Minimum Standards for Sustainable Tourism and the initiatives toward sustainable tourism independently undertaken by each of them. They shall actively work so that the tourism and travel services they provide form a sustainable supply chain.

*1: Stakeholders refers to customers, shareholders, business partners, tour-guide interpreters, employees and other interested parties.

1. Provision of Sustainable Tourism and Travel Services

Each business partner which provides tourism and travel services (community-based travel products, transportation, accommodation, tour guide-interpreters and meals, etc.) is an important collaborator in promoting sustainable tourism. TQJ-certified Travel Agencies shall respect the lifestyles and traditional cultures of the regions they visit while considering their customer's convenience, comfort, entertainment and the economy. TQJ-certified Travel Agencies shall strive to provide sustainable tourism and travel services together with their business partners while considering the impact of their business on the natural environment (especially endangered wild animals and plants) and natural resources (water and energy, etc.)

Specific Initiatives

● Toward the Provision of Sustainable Accommodation Facility Services

- 1) TQJ-certified Travel Agencies shall propose accommodation facilities which are proactively working on the SDGs as an option to their customers.

● Toward the Provision of Sustainable Community-based Travel Products (Local Activities)

- 1) TQJ-certified Travel Agencies shall summarize the precautions to take into consideration the natural environment in the regions they visit when participating in tour activities to minimize the impact tourists have on the regions they visit. They shall then inform their business partners, tour guide-interpreters and customers of those precautions.
- 2) TQJ-certified Travel Agencies shall not provide tours or activities which may be socially, culturally or religiously unacceptable.
- 3) Except for appropriately managed programs which comply with national and international laws and local regulations, TQJ-certified Travel Agencies shall not provide tours which may interfere with the lives of the residents of the regions they visit or tours which may affect the natural environment or natural resources.
- 4) TQJ-certified Travel Agencies shall not do business with business operators which provide services and products that do not take into consideration animal welfare or that are directly or indirectly involved in child labor.
- 5) TQJ-certified Travel Agencies shall also propose products with environmentally-friendly means of transport in the regions they visit to their customers. For example, they shall add sightseeing spot excursions which use green slow mobility and E-BIKES to the options they offer.

● To Promote Sustainable Tourism Built Together with Tour Guide-interpreters

- 1) TQJ-certified Travel Agencies shall enter into appropriate outsourcing agreements through documents which describe the work details and working conditions so that tour guide-interpreters who serve as the cornerstone of tours by standing between them and their customers can engage in tours with peace of mind.

2. Promotion of Sustainable Tourism in Local Communities

Specific Initiatives

- 1) TQJ-certified Travel Agencies shall strive to avoid over-tourism by promoting regional decentralization and attracting tourists to regional areas and also by proactively proposing and implementing gastronomy tourism, snow tourism, cycle tourism and other forms of adventure travel; farm stays, promotion of the use of national parks, introduction to Japanese heritage and other new tourism contents; and contents which enable special experiences.
- 2) TQJ-certified Travel Agencies shall widely showcase the attractiveness of the regions they visit and promote interaction and exchanges between customers and locals by proactively proposing tourism experience programs (agricultural and forestry experiences, mountain climbing, and river rafting, etc.) in the regions they visit.
- 3) TQJ-certified Travel Agencies shall contribute to the sustainable development of the tourism industry in the regions they visit by proactively supporting shops and local restaurants which provide local products and handicrafts for local consumption to customers.

3. Promotion of Sustainability through Communication with Customers

Specific Initiatives

● Before Travel

- 1) TQJ-certified Travel Agencies shall comply with the laws on the protection of personal information in Japan in compliance with the OECD's 8 Privacy Principles to Live By. They shall ensure notification and content for the provision of their customer's personal information and pay close attention to managing it.
- 2) When TQJ-certified Travel Agencies propose tourism and travel services, they shall guarantee an environment in which their customers can make the best choice with peace of mind without misrepresenting or exaggerating the quality, content or price.

● During Travel

- 1) TQJ-certified Travel Agencies shall encourage environmental conservation and cultural property protection together with their customers to create a virtuous cycle with tourism use by conveying the rarity and cultural value of the natural and cultural heritage which should be passed on to the next generation in a detailed and careful manner.
- 2) TQJ-certified Travel Agencies shall appropriately provide information relating to the safety and security of the regions they visit so that their customers do not become involved in troubles and dangers. At the same time, they shall strive to manage safety by conveying points of contact and telephone numbers in case of an emergency.

● After Travel

- 1) TQJ-certified Travel Agencies shall conduct questionnaires on their customers which includes sustainability items and promote initiatives to improve customer satisfaction.
- 2) TQJ-certified Travel Agencies shall formulate a response manual for customer complaints, inquiries and accidents. They shall pay close attention and respond sincerely to such events.

4. Toward the Conservation of the Earth's Limited Resources and Biodiversity

TQJ-certified Travel Agencies shall work to conserve the global environment and biodiversity. At the same time, they shall strictly observe the 3Rs (reduce, reuse and recycle) and appropriate disposal. In addition, they shall pay attention to the procurement of sustainable products and tourism materials in their daily operations and when providing tours with an awareness of the issue of ethical consumption^{*2}.

^{*2}: Examples of ethical consumption include products which support disaster-affected areas, organic products, fair trade, use of locally produced and consumed foods and food loss

Specific Initiatives

● In Daily Operations

- 1) TQJ-certified Travel Agencies shall promote document and material digitalization and paperless conversion in both their daily operations and sales activities in regards to paper resources. When using paper is unavoidable, they shall be conscious of devising ways to reduce paper resources such as by double-sided printing and reduced printing.
- 2) TQJ-certified Travel Agencies shall periodically monitor the resources they use (electric power, water and paper). They shall then implement actions which lead to energy saving.

● When Providing Tours

- 1) TQJ-certified Travel Agencies shall pay attention to the provision and use of disposable consumer goods such as PET bottles which they provide to their customers as well as food loss when arranging restaurants.
- 2) TQJ-certified Travel Agencies shall promote tour proposals which have an awareness of carbon offsetting to reduce CO₂ emissions and deforestation.
- 3) TQJ-certified Travel Agencies shall not do business with business operators which provide souvenirs or services that use as their raw materials engendered plants and animals listed in CITES (Washington Convention) and the IUCN's Red List.

5. Aiming for a Sustainable Environment Where It Is Possible to Work with Peace of Mind

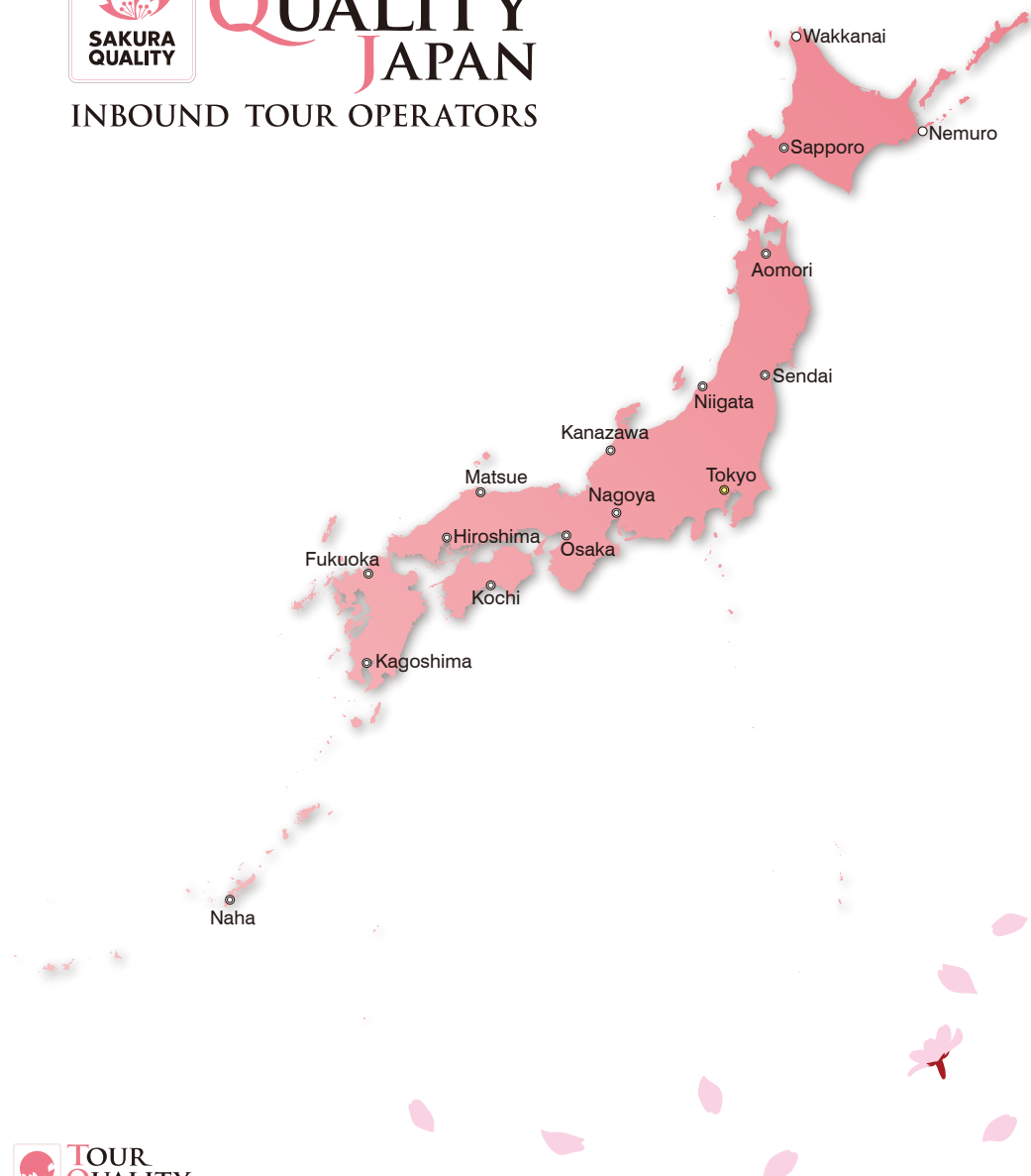
Specific Initiatives

- 1) TQJ-certified Travel Agencies shall comply with the legal system concerning the labor standards in Japan.
- 2) TQJ-certified Travel Agencies shall establish opportunities for management discussions, listen to their employees' expectations and dissatisfactions with their work, and steadily implement work style reforms through labor unions.
- 3) TQJ-certified Travel Agencies shall prevent organizational misconduct such as by setting up a whistleblower hotline and protect whistleblowers in addition to themselves based on the Whistleblower Protection Act for in the event that they recognize that an act violates, or may violate, compliance and if it appears difficult to resolve the problem in-house.
- 4) TQJ-certified Travel Agencies shall support employees who are working on self-development by periodically providing training and education opportunities to all our employees.
- 5) TQJ-certified Travel Agencies shall strive to create a working environment which takes into consideration diversity and inclusion and accessibility. They shall create comfortable workplaces where human rights are respected and which are free from discrimination based on disabilities and various forms of harassment.



TOUR QUALITY JAPAN

INBOUND TOUR OPERATORS



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**TOUR
QUALITY
JAPAN**

INBOUND TOUR OPERATORS



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Accredited Tour Operators

◆ Strong Points

- 1** Broad knowledge and industry experience.
We have been in business for more than 50 years and have a lot of experience.
- 2** Utilization of a wide regional network.
We provide meaningful experiences that can be used as sustenance for international activities in society.
- 3** Multilingual support and cultural understanding.
We have employees from various backgrounds.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○			

◆ Contact Information

Email Address	kokusai-chiikikoryu@email.aeon.biz
Person in charge	
Title	
Division	International and Regional Exchange Depart
Language spoken	Japanese, Chinese, English
Telephone	+81 43 350 3612
Facsimile	+81 43 350 3171



URL : <https://www.aeoncompass.co.jp/>



◆ Strong Points

- 1 ANA X Inc. handle ticket sales and travel business operations for the ANA Group.
- 2 Our mission is to provide high quality of service and products and to deliver the most satisfying travel experience.
- 3 ANA has been highly commended by SKYTRAX for its consistently superior quality of service and for its dedication towards the further improvement of the overall passenger experience.
- 4 Using the ANA Group motto "Trustworthy, Heartwarming, Energetic!" as the foundation of our operations, we will continue to treat our customers sincerely and provide safe travel products.
- 5 We continue to treat our customers sincerely and provide safe travel products with high added value, while further improving our services through the united efforts of all of our employee.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
		○		○	○		

◆ Contact Information

Email Address	inb03@ana-x.co.jp
Person in charge	
Title	Inbound team Manager
Division	Inbound team
Language spoken	Japanese, English, Chinese, Cantonese, Thai
Telephone	+81-50-3755-1131
Facsimile	+81-3-6733-4632



URL : <https://www.ana-x.co.jp/>



◆ Strong Points

- 1** In Japan ATA for Chinese Language market can supply guide interpreter of Chinese and custom made only your trip. All member is national license guide of Japan.
- 2** ATA can plan only yours trip which be custom made and hand made trip. Advance while do hearing your hope as making only your trip. The settlement can solve in the ATA internet system.
- 3** Custom made trip can have a guide interpreter of Chinese. By your handing phone you will settle our travel products.
- 4** ATA belongs Chinese guide Association, can look for your best guide.
- 5** ATA CEO Hiroshi Mizutani has over 100blogs of Chinese in many many Japan sightseeing spots. Traveler can combine interesting spots.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○	○	○	○

◆ Contact Information

Email Address	mizutani@ayasato-caili.com
Person in charge	Mr. Hiroshi Mizutani
Title	CEO of ATA
Division	Head Office
Language spoken	Chinese, Japanese
Telephone	+81-6-6195-9075
Facsimile	+80-6-6195-9099



URL : <https://www.ayasato.co.jp/>

CYTS JAPAN CO., LTD



◆ Strong Points

- 1** Prices: Guaranteed with great discounts and real-time price offers.
- 2** Product: Extensive travel sites with a customization option.
- 3** Promotion: Great deals ensured for Japan travel, as a local tour operator.
- 4** Service: Outstanding with 4P (Professional, Private, Personalized and Prompt) standard.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>			<input type="radio"/>

◆ Contact Information

Email Address	liqi@cyts.co.jp
Person in charge	Mr. Qi Li
Title	Manager
Division	Inbound Travel Division
Language spoken	Chinese, English
Telephone	+81-3-5510-9988
Facsimile	+81-3-5510-9977



URL : https://www.cyts.co.jp/company/profile_en.html

◆ Strong Points

- 1** Our company has been approved by the Tokyo Governor Registration travel industry with a motto "Good memories for customers", and we are concentrating mainly on traveling to Japan.
- 2** To our customers, we cooperate with many domestic related organizations in Japan to utilize special rates and discount rates for groups visiting Japan.
- 3** Our customers use our company for wide variety of purposes, including both groups and individuals, sightseeing trips, inspection trips, school exchanges, agricultural experiences, medical.
- 4** In addition, our staff will give you the best course of preparation and information on the latest popular spots, taking into account your country.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
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◆ Contact Information

Email Address	info@dream-japan.jp
Person in charge	
Title	Manager
Division	Inbound Travel Division
Language spoken	English, Chinese, Vietnamese
Telephone	+81-3-6457-8980
Facsimile	+81-3-6457-8958



URL : https://dream-japan.jp/en/index_en.html

E TRAVEL Co., Ltd.



◆ Strong Points

- 1** With great knowledge of MICE such as corporate inspection tour and incentive tour, our company can arrange technical visit and study trip in various industries.
- 2** With our expertise in school/student tours, we provide interesting programs including Japanese school visit, home-stay and cultural/sports activities.
- 3** With the goal of providing unique and interesting tours, we have been arranging various tours such as Japanese-tradition-experience tour, cycling/motorbike tour and more.
- 4** Our multinational team has Chinese, Vietnamese and Thai members, which certainly leads to a more understanding about clients and cultures.
- 5** With our experience and knowledge of travel industry, we can meet wide range of requests. So we really appreciate challenging requests including those declined by others.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>			

◆ Contact Information

Email Address	hayashi@etravel-nagoya.co.jp
Person in charge	Ms. Ikue Hayashi
Title	General Manager
Division	Inbound Tour Operator
Language spoken	English, Chinese, Thai, Vietnamese
Telephone	+81-52-253-7183
Facsimile	+81-52-253-7189



URL : <http://etravel.nagoya/>

Frigate Aero Tours LLC



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◆ Strong Points

- 1 DMC: package group tours, FIT travel, custom tours, MICE, kids travel, incentive & sport events, pre- and post-cruise options, add-on master-classes and cultural options.
- 2 Real time online reservation system with commission payments. Online support and ready to use sales tools for web-sites of our partners from small agents to large tour operators.
- 3 Direct contracts with hotels & transportation companies. We put an effort in quality control of all our sub-contractors within Japan.
- 4 Main offices in Eastern & Western Japan, representative office in European time zone & sales representative in Latin America give us a possibility to process your requests faster.
- 5 Deep knowledge of all parts of Japan, including unbeaten paths & rural areas. We're middle sized private company, flexible and giving attention to every client's needs.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○	○		○

◆ Contact Information

Email Address	info@frigatejapan.co.jp
Person in charge	Dergunova Dina
Title	Director on Tourism
Division	Operational manegement
Language spoken	English, Russian, Spanish, Bulgarian, French
Telephone	Office +81-859-21-9833, Mobile +81-90-6407-1086
Facsimile	+81-859-21-7924



URL : <http://frigatejapan.co.jp/>



◆ Strong Points

- 1** Offices in 60 countries with 159 overseas branches and ability to get contact with customers directly with its global network.
- 2** 136 Japan domestic branches and ability to reach even remote parts of Japan with its own branches.
- 3** Operating Tourist Information Centers located in Harajuku. Ability to assist customers directly with our educated bilingual staff.
- 4** Owning its own bus fleet and hotel groups in Tokyo, Osaka, Fukuoka, Nagasaki and so on.
- 5** 8 Inbound offices in Japan and ability to have direct communication with local suppliers.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○	○	○	

◆ Contact Information

Email Address	info_inbound@his-world.com
Person in charge	Mr. Yusuke Yamazaki
Title	Group Leader
Division	Inbound Travel Sales Division
Language spoken	Japanese, English, Korean, Chinese, Thai, Indonesian, Vietnamese, Bangladesh, Italian
Telephone	+81-50-1748-5751
Facsimile	+81-3-6695-6441



URL : <https://his-discover.com/japan/en/>

◆ Strong Points

- 1 Our company's expertise, creativity, and resources has been serving associations, corporations, and travel agencies throughout the globe for the last 16 years in Japan.
- 2 We ensure higher client loyalty and satisfaction through the provision of 7 language support covering English, Korean, Hindi, Indonesian, Thai, Vietnamese, and Chinese.
- 3 We successfully established subsidiary companies in Hotel and Transportation sector, and enhance our service integration by developing our own B2B oriented API systems.
- 4 We specialize in designing and executing various travel packages for wide ranging segments, encompassing holidays, corporate incentive, educational tours, and more.
- 5 We grow our business by seeking opportunities in assisting clients' needs for planning and managing special events such as gala dinner, concerts, and religious occasions.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○	○	○	

◆ Contact Information

Email Address	world@hanatourjapan.jp saebom@hanatourjapan.jp
Person in charge	Ms. Lee Saebom
Title	Sales Division 2 General Manager
Division	Sales Division 2
Language spoken	English, Korean, Hindi, Indonesian, Thai, Vietnamese, Chinese (Mandarin & Cantonese)
Telephone	+81-3-6629-4759
Facsimile	+81-3-6685-7025



URL : <http://www.hanatourjapan.jp/>

HANKYU TRAVEL INTERNATIONAL CO., LTD.



◆ Strong Points

- 1** **COMPETITIVE PLAN / RATE**
Using strong connections with our suppliers supported by our actual results, we can provide you a tour with competitive plans at an attractive price.
- 2** **QUICK ATTENTION**
Under our team system for each market, even in the absence of a person in charge, supporting co-workers help you as quick as possible.
- 3** **FLEXIBLE ACTION**
Along your detailed requests, your contact person takes good care of your tour from the beginning at your 1st contact until the tour completion.
- 4** **ORIGINAL DESIGN**
Our expert staffs, who fully understand features of your market, design your tour originally and creatively.
- 5** **RIGHT MANAGEMENT**
Our own core system as well as our over 70 years' experience in the operation of tours allows our staffs to check up your tours for 24 hours a day

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
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◆ Contact Information

Email Address	inbound-travel@hei.hankyu.co.jp
Person in charge	Mr. Kazutoshi Goto
Title	General Manager
Division	Inbound Sales & Marketing Division
Language spoken	Japanese, English, Spanish, Italian, German, and French
Telephone	+81-3-6745-7357
Facsimile	+81-3-6745-7347



URL : <http://www.hankyu-travel.com/english/>

◆ Strong Points

- 1** Experienced Agents; having seven certified travel service supervisors with more than 20 years of experience in travel business.
- 2** Multi Language Agents; Chinese, Korean, English and Italian native leveled speakers working in the office.
- 3** Well-connected Relationship with Domestic and Oversea Companies; doing business with large companies including JTB, ANA, Odakyu, Alibaba, C-trip and etc.
- 4** Full Knowledge Agents in Online Business; owning and operating a hotel reservation system, and having online shop on Alibaba EC site.
- 5** Well prepared on emergency case and taking legal compliance very seriously.

◆ Type of Service

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◆ Contact Information

Email Address	info@itctour.jp
Person in charge	Mr. Masahito Komiya
Title	Inbound Travel Division
Division	Mr. Huichao Shi
Language spoken	English, Chinese, Japanese, Korean
Telephone	+81-3-3367-3630
Facsimile	+81-3-6279-0098



URL : <http://www.itctour.jp/>

ITB CO.,Ltd.



◆ Strong Points

- 1** Multi Language Agents; Chinese, Korean and English native leveled speakers working in the office.
- 2** Experienced Agents; having seven certified travel service supervisors with more than 20 years of experience in travel business.
- 3** Full Knowledge Agents in Online Business; owning and operating a hotel reservation system, and having online shop on C-Trip site.
- 4** Well prepared on emergency case and taking legal compliance very seriously.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
		○	○	○	○		

◆ Contact Information

Email Address	info@itbtravel.com
Person in charge	Mr. Takeyuki Takashira
Title	General Manager
Division	Inbound Travel Department
Language spoken	English, Chinese
Telephone	+81-3-5332-7002
Facsimile	



URL : <https://itbtravel.com/>

◆ Strong Points

- 1** Since its establishment in 2005, JC Plan has been utilizing its extensive knowledge to provide hospitality not only to individual tourists, but to group visitors as well.
- 2** We specialize in planning and executing visits for the following types of visits to Japan:
 - 1) Observation Trips,
 - 2) Business Meetings,
 - 3) Cultural Exchanges,
 - 4) Medical Trips,
 - 5) MICE
- 3** As a professional tourism organization, we provide services such as interpreter guides, have certified staff, and have built an extensive domestic network.
- 4** We can arrange any kind of land service such as transportation, accommodation, admission ticket and technical appointment all over Japan.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○		○	○

◆ Contact Information

Email Address	nomurayen@jcplan.jp
Person in charge	Ms. Yen Nomura
Title	President
Division	J. C. Plan Co.,Ltd.
Language spoken	Chinese, English, Japanese
Telephone	+81-6-6357-5600
Facsimile	+81-6-6357-5602



URL : <https://www.jcplan.jp/>

◆ Strong Points

- 1** <<B2B>>
As subsidiary of Japan Airlines, we leverage the network, service and know-how cultivated through our extensive experience in domestic travel business.
- 2** We propose & provide solutions unique to JAL Group, suggest & provide excellent materials and itineraries, arrange, operate & manage tours with reassurance & high quality
- 3** • Inspection trip based on matching with local governments and companies
• Regular proposal of trip with themes: useful for company trip & incentive trip
- 4** • Training & education trip tailored to customer requests
• Hi-quality itinerary & travel material for wealthy class
• Safe, secure & best hospitality during stay in Japan
- 5** <<B2C>>
[JAL Vacations] Inbound Dynamic Package offered by JALPAK
Abundant line up of JAL flights, hotels & activities all over Japan to choose from.
Visit our website.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		

◆ Contact Information

Email Address	(B2B)inbound@jal.com / (B2C)vacations.jp@jal.com
Person in charge	
Title	
Division	Inbound Travel Dept.
Language spoken	English
Telephone	
Facsimile	



<https://jalpak.jp/en/>

URL : <https://jalpak.jp/en/>
<https://www.jal.com/>

Japan Gray Line Co., Ltd.



◆ Strong Points

- 1 Close ties with suppliers to discover creativity and further value-added services.
- 2 Focusing on providing skillful and experienced national certified guides.
- 3 Keeping our product up to date.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○			○			

◆ Contact Information

Email Address	reservation@jgl.co.jp
Person in charge	MS.YUKIE KONISHI
Title	Senior Manager
Division	Sales & Marketing International Travel Dept.
Language spoken	English
Telephone	+81-3-5275-6525
Facsimile	+81-3-5275-6526



URL : <https://www.jgltraveljapan.jp/>
<http://www.jgl.co.jp>

<https://www.jgltraveljapan.jp/>



JAPANESSIMO Co.,Ltd.



◆ Strong Points

- 1** Our multilingual staff is highly specialized in the Italian and Spanish market.
- 2** We provide travelers with 24/7/365 phone assistance through their whole stay.
- 3** Our guides are all certified by either the Japanese Government or by the Japan Tourist Guide Assistant Association.
- 4** We are specialized in tailor made travel and we can provide travelers with information based on their specific needs.
- 5** We offer complete organization for different types of travelling: leisure, business or incentive, inspection and special innovative activities.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
	○	○	○	○		○	○

◆ Contact Information

Email Address	info@japanissimoviaggi.com
Person in charge	Mr. Odai Noriyuki
Title	CEO
Division	Sales and Management
Language spoken	Italian, Spanish, English, Japanese
Telephone	+81-3-6459-1715
Facsimile	



URL : <https://www.japanissimoviaggi.com/>



◆ Strong Points

- 1 As a group of EAST JAPAN RAILWAY COMPANY(JR EAST),one of the biggest railway company in Japan, we focus on rail travel for foreigners.
- 2 We handle Group train tickets not only for JR EAST Line but also for all JR LINES.
- 3 We have a wealth of knowledge and experiences for rail travel in Japan.
- 4 We also offer JR EAST PASS (Tohoku area·Nagano, Niigata area) and Suica card (IC card) as a company in the JR EAST Group.
- 5 Please contact us with any enquiries you may have about rail travel and the products we offer.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○				○			

◆ Contact Information

Email Address	inbound.v@jre-vts.com
Person in charge	
Title	
Division	JAPAN Bound Tourism
Language spoken	English, Japanese
Telephone	+81-3-5610-4666
Facsimile	+81-3-5610-3833



URL : <http://www.jre-vts.com/>

JTB Global Marketing & Travel Inc.

Worldwide Partnership
Global Marketing & Travel | JTB

◆ Strong Points

- 1** Expertise cultivated from rich experience: JTB has a history of over 100 years. JTBGMT is ready to meet the needs of its clients using its expertise cultivated from this rich experience.
- 2** Proven results in all fields: Whether it be sightseeing tours or any type of MICE, JTBGMT boasts both the experience and know-how to provide the services.
- 3** Customized service by professional staff: The experienced and professional staff at JTBGMT prepare a set of customized services designed to make your trip or event a success.
- 4** Global network: JTBGMT's worldwide network allows you to receive smooth, quick service anytime, anywhere.
- 5** Detailed business development: All overseas visitors are not the same, and markets vary widely. JTBGMT gives a detailed response to each client through a wide range of channels.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

◆ Contact Information

Email Address	webmaster@gmt.jtb.jp
Person in charge	
Title	
Division	
Language spoken	English, Chinese, Korean, French, Spanish, Portuguese, Italian, Russian, Thai, Indonesian, others
Telephone	+81-3-5796-5400
Facsimile	+81-3-5495-0688



URL : <https://www.jtbgmt.com/en/>

◆ Strong Points

- 1

We are the biggest supplier of hotel rooms in Okinawa. taking this advantage, we have experienced handlig many large-scale MICE.
- 2

We are, especially, successful in getting customers from a variety of businesses, such as medical institutions, Automobile industry, Financial firm's meeting and incentive trips of many farms.
- 3

From those experiences and achievements, we are ready to propose flexible programs which will fulfill a variety of needs and orders whether a guest is familier with Okinawa.
- 4

As for cruise, we have been operating as an official tour operator for cruise ships comming to Okinawa for more than 10 years.
- 5

We operate Okinawa Travel Information & Coupon site(Okinawa Traveler). We also offer the Coupon which has special deals. <http://www.okinawatraveler.net>

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○		○	

◆ Contact Information

Email Address	jtbokinawa_inbound_e@jtb.okw.jp
Person in charge	
Title	
Division	Travel Communication Business Department
Language spoken	English
Telephone	+81-98-941-0496
Facsimile	+81-98-869-1533



URL : <https://jtb-okinawa.co.jp>
JTB Okinawa Corporate web site(Japanese Only)

Jumbo Tours Co. Ltd.



◆ Strong Points

- 1** We have our head office in Okinawa and branch offices in Tokyo, Osaka, Nagoya, Hokkaido, allowing us to make arrangements nationwide.
- 2** We provide locally-based travel arrangements and information.
- 3** Our Inbound Department consists of an international team of Japanese, Chinese, Taiwanese, Thai, Brazilian, and American nationals.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

◆ Contact Information

Email Address	enquiry@jumbotours.co.jp
Person in charge	Sales representative
Title	Sales
Division	Inbound Tour Operation Department
Language spoken	English, Chinese, Thai, Portuguese, Japanese
Telephone	+81-98-917-5575
Facsimile	+81-98-867-9720



URL : <http://www.jumbotours.co.jp>



◆ Strong Points

- 1 At Kinki Nippon Tourist, our experienced and dedicated operations team will lead our customers' inbound business to success.
- 2 We have the best history and achievements in the industry for Overseas inspection, and we coordinate tours that capture the latest technologies and trends.
- 3 Our event support is characterized by comprehensive event management and detailed operations unique to travel agencies.
- 4 We provide total coordination of meetings and training with comprehensive strength backed by abundant achievements from venue selection to operation.
- 5 As a travel professional, we will help you produce "memorable trips" while accurately grasping the changing trends of employee travel.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○		○		

◆ Contact Information

Email Address	kaigainews@or.knt.co.jp
Person in charge	
Title	
Division	Global Business Department
Language spoken	English
Telephone	+81-3-6772-6872
Facsimile	



<https://www.knt.co.jp>

URL : <https://www.knt.co.jp>
<https://www.dmcjapan-knt.com/>



TOUR
QUALITY
JAPAN
INBOUND TOUR OPERATORS

KOTOHIRA-BUS Co., Ltd.



◆ Strong Points

- 1** We have offices in Kagawa prefecture and Tokushima prefecture, and fully support travelers coming in to SHIKOKU island including Setouchi area.
- 2** As KOTOBUS group has several types of vehicles such as large-sized buses, mid-sized buses, small-sized buses and taxis we entertain all people from small groups to large groups.
- 3** Experience unique tours with our buses and taxis like the UDON Taxi Tour and Iya Bus, exploring Oboke and Iya Valley. Also enjoy our 1-day tours covering 10+ destinations in Shikoku and Setouchi.
- 4** We also operate express buses from Shikoku to Osaka, Nagoya, Fukuoka, and Tokyo. These services are ideal choices for customers concerned about cost.
- 5** We also own guest houses in Takamatsu City and Kotohira Town, plus shared office spaces. Ideal for extended stays, whether for work or leisure.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○			○	○		

◆ Contact Information

Email Address	info@kotobus.com
Person in charge	Taichiro Ogi
Title	Inbound Manager
Division	Research and Development Div.
Language spoken	English
Telephone	+81-70-8849-2200
Facsimile	+81-877-73-5946



URL : <http://www.kotobus.com/>

◆ Strong Points

- 1** We "MAINICHI KIKAKU SERVICE" is a time-honored company, established in 1962, as a member of MAINICHI NEWSPAPER GROUP.
- 2** We especially, as a pioneering company, have strength in nature tours such as trekking, hiking, and have been receiving high evaluation in this industry. We arrange wide range of trekking tours all over Japan including "Hyakumeizan" or best 100 mountains in Japan.
- 3** It's been 10th years since we started operating "MAINICHI ALPEN COACH" in 2005 that goes directly to trailheads. Our coaches run mainly to North, South, Central Alps and Yatsugatake region. About 30,000 people use our coaches in four months.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
							○

◆ Contact Information

Email Address	inbound@maitabi.jp
Person in charge	
Title	
Division	Inbound Department
Language spoken	Japanese, English
Telephone	+81-3-6265-6952
Facsimile	+81-3-6265-6921



URL : <http://www.maitabi.jp/>

MEITETSU WORLD TRAVEL, INC.



◆ Strong Points

- 1** We are a team of Chinese, South Korean, Malaysian, Vietnamese, and Japanese. We arrange your visit to Japan with the taste of Eastern Asian or ASEAN features.
- 2** We are contracted directly with 5,000 ryokans and hotels, 1,500 transportation companies (Bus/Taxi/Railroad), and 1,000 restaurants in Japan.
- 3** We guarantee travel arrangement with authenticity and perfection, along with ticket arrangements for JR (Japan Railway) Lines and Shinkansen (Bullet Trains).
- 4** With cooperation from about 80 branches nationwide, we assure your travel plans with regional features.
- 5** From over 60 years of experiences in the travel industry and knowledge from arranging over 130,000 travelers from various countries and regions, we will be at your service to meet your preferences.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○	○	○	

◆ Contact Information

Email Address	inbound@mwt.co.jp
Person in charge	
Title	
Division	Inbound Tour Department
Language spoken	English, Chinese, Korean, Malay, Vietnamese
Telephone	+81-52-307-0761
Facsimile	+81-52-533-6682



URL : <https://www.mwt.co.jp/profile/english.shtml>

◆ Strong Points

- 1** We have been offering whole Japan trip for 70 years since established 1950 and with our long experience, we have an impressive record of achievement as a tour operator.
- 2** Proposed Tour itinerary includes means of transportation, accommodation, sightseeing spots etc. by our own arrangement. We can arrange according to any request.
- 3** Group tour, incentive tour, family tour, FIT tour, every kind of tour is acceptable.
- 4** We also offer the medical tourism. We have registered as guarantor for the visa application by Ministry of Foreign Affairs of Japan. It can be available to correspond to your request.
- 5** We belong to the Nankai group which offer the business in various fields; transportation, real estate, retail, leisure and construction etc. based in Kansai area.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○			○	○

◆ Contact Information

Email Address	inbound@geo-nti.co.jp
Person in charge	Mr. Shuji Kawahara Mr. Takashi Nishino
Title	Mr. Shuji Kawahara.....Duputy General Manager Mr. Takashi Nishino.....Duputy General Manager
Division	Business Development Department Inbound Sales
Language spoken	English, Chinese
Telephone	+81-6-6641-4010 *Please first contact us by email.
Facsimile	+81-6-6631-3489



URL : <http://www.nankai-travel.com/global/>

Nippon Travel Agency Co., Ltd.



◆ Strong Points

- 1** Destination Management Company, MICE, Group tours, FITs, Sports events and online booking. We strive to create new travel experiences, providing the very best service in the industry today.
- 2** Established in 1905 as the travel agency with the longest history in Japan. NTA has concentrated its efforts in responding to the needs of the times while anticipating the demands of the future.
- 3** Strong company network with unparalleled purchasing power. JR West is our parent company and this strong relationship gives us to offer a tremendous variety of travel arrangements throughout Japan.
- 4** Over 100 branch offices across Japan, we collect information and trends nationwide, and provide services anywhere in Japan. This is one of our unique strengths that no other DMC in Japan can offer.
- 5** A multitude of high quality services. Our specialized departments create a resilient, supportive network that allows us to accommodate any requests from our customers.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

◆ Contact Information

Email Address	nta_info@nta.co.jp
Person in charge	Yukiyasu Tamura
Title	General Manager
Division	Inbound Travel Department
Language spoken	English, Chinese, French, Italian
Telephone	
Facsimile	



URL : <http://www.ntainbound.com/>

◆ Strong Points

- 1 DMC - Incentive Tour organize
- 2 MICE - Convention / Event organize and coordinate
- 3 SIT Tour organize (ex, Adventure Travel ,Gourmet, Sports, Photo, etc.)
- 4 FIT Order made travel
- 5 Land operator of all Japan based in Sapporo, Hokkaido

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

◆ Contact Information

Email Address	masatoshi_noguchi@nta.co.jp
Person in charge	Mr. Masatoshi Noguchi
Title	General Manager
Division	International Travel Division
Language spoken	English, Chinese, Taiwanese, Korean, Japanese
Telephone	+81-11-208-0182
Facsimile	+81-11-208-0216



URL : <http://www.nta.co.jp/hokkaido/kokusai/en/>

NIPPON TRAVEL AGENCY TOHOKU CO., LTD.



◆ Strong Points

- 1 Nippon Travel Agency (NTA) was established in 1905, which is the oldest travel company in Japan. The International Travel Division officially started in 1961.
- 2 There are a lot of branch offices in all the countries as well as Japan, so it is possible to use a wide network and correspond attentively.
- 3 We are making efforts to correspond to social various changes focusing on corporation business, educational travel business and independent tour business.
- 4 We will work to get a lot of tourists to visit "TOHOKU", especially foreign tourists. We will also support your company's MICE business.
- 5 We will be related to the "TOHOKU" and give an impression and satisfaction to a lot of customers aiming at activation in this area.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○		○	

◆ Contact Information

Email Address	contact_tohoku@nta.co.jp
Person in charge	Mr. Takuya Sakai / Ms. Hiromi Goto / Ms. Kanna Yamakawa
Title	
Division	Inbound & MICE Sales & Marketing Dept.
Language spoken	English
Telephone	+81-22-266-0071
Facsimile	+81-22-264-3525



URL : <http://www.nta.co.jp/tohoku/>

◆ Strong Points

- 1** RELIANCE : Japan Nationwide organization and more than 110 years of trust and results.
- 2** GLOBAL STANDARD : Worldwide branches, 22 branches in 11 countries are activating.
- 3** PRODUCT COMPETITIVENESS : Our typical products "Red Balloon" and Fulfilling Product Material, JR train ticket, variety of hotel allotments are our sales points.
- 4** MARKETING PROMOTION & ORGANIZATIONAL STRENGTH : Sales network to actively develop from the central city of Japan.
- 5** THE QUALITY OF THE EVOLVING SERVICE : Our service to snuggle up to the customer's feeling all the time. We will pursue the customer satisfaction.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○	○	○	

◆ Contact Information

Email Address	ntaoka_micevj@nta.co.jp
Person in charge	
Title	
Division	Okinawa Inbound & MICE Dept.
Language spoken	Chinese, English
Telephone	+81-98-943-2977
Facsimile	+81-98-943-2993



URL : https://www.ntaoka.co.jp/en/co_guid.html

Nishitetsu Travel Co.,Ltd. NISHITETSU TRAVEL CO.,LTD.

◆ Strong Points

- 1** Nishi-Nippon Railroad Ltd. (Nishitetsu) is one of the railway company represented the West Japan, making up the "Nishitetsu Group" with 80 companies.
- 2** Nishitetsu Travel is one of "The Nishitetsu Group Companies", a tour operator making arrangements for visitors from abroad and provide the planning and making tours for every country.
- 3** We offer as a "region of the foot" of customers, such as bus or train, the transportation network in the center of Fukuoka Prefecture in Kyushu.
- 4** We offers various travel products like tickets, pass, planning tour and hotels. We also arrange custom-made tours for customers visiting Japan.
- 5** We are developing new Tourism like Sports Tourism, Cycle Tours, Heritage Tourism and Green Tourism, etc.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

◆ Contact Information

Email Address	yokoso@nnr-g.com
Person in charge	Mr. Ryuichi Taketomi
Title	Director
Division	Japan Sales Department
Language spoken	English, Chinese, Japanese
Telephone	+81-92-524-3577
Facsimile	+81-92-531-1955



URL : <http://www.nishitetsu.jp/en/>
<https://www.railkitchen.jp/>

<http://www.nishitetsuttravel.jp/>

◆ Strong Points

- 1** NTOUR is a professional land operator in Japan which offering high quality service for all your travel needs of leisure and business.
- 2** NTOUR is providing Japan nationwide original leisure Package Tours, Business Trips and Private Travel arrangements.
- 3** NTOUR will be able to assist you for all your technical visits to Japan agriculture by using strong network of JA group.
- 4** NTOUR is good at to arrange all your MICE needs in Japan by our experienced and excellent staff team.
- 5** NTOUR has 40 branches nationwide in Japan, will be able to support your travel, and other request.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○		○	

◆ Contact Information

Email Address	inbound@ntour.co.jp (for Europe, America, Australia region) Inbound-a@ntour.co.jp (for Asia region)
Person in charge	
Title	
Division	International Exchange & Marketing
Language spoken	English, Chinese
Telephone	+81-3-6436-8981
Facsimile	+81-3-3298-7221



URL : <https://ntour.jp/english/>

Oriental Co., Ltd.



◆ Strong Points

- 1** Our company is headquartered in Fukuoka and was established in 2014. We provide travel arrangements and information in close contact with the region.
- 2** We have branch offices in Tokyo and Osaka, allowing us to make arrangements nationwide.
- 3** Our headquarters consists of an international team of English, Chinese and Japanese.
- 4** We collaborate with local governments on new shore excursion product development to departure from existing cruise business model for tour quality improvement.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○		○		○	

◆ Contact Information

Email Address	info@orientaljapan.co.jp
Person in charge	
Title	
Division	
Language spoken	Chinese, English, Japanese
Telephone	+81-92-432-2015
Facsimile	+81-92-432-2017



URL : <http://www.orientaljapan.co.jp/>

◆ Strong Points

- 1 20 Yeas of Quality Tour bus Services. Zero Accident Services.
- 2 Multi-lingual support. Japanese, Vietnamese, Mandarin, Cantonese and English.
- 3 Expertizing in Tailoring the best fit tour/services upon visitors' requirements and budget.
- 4 Capable of supporting HALA preferred visitors.
- 5 Supports specific Ticketing , Air ticket , charter transportation , ground transportation, meetings, conferences , exhibitions factory visits arrangements . . . etc.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

◆ Contact Information

Email Address	tabi@tabbit.co.jp: Japanese, Mandarin, Cantonese, English and Vietnamese
Person in charge	Mr. Wang Jijie : Japanese, Mandarin, Cantonese and English Ms. Nguyen Thi xuan Thuy and Ms. Nguyen Thi thanh Tam : Japanese and Vietnamese
Title	Tour Operator
Division	In-Bound Tour Division
Language spoken	Japanese, Vietnamese, Mandarin, Cantonese and English
Telephone	+81-29-222-0202 : Japanese, Vietnamese, Mandarin, Cantonese and English
Facsimile	+81-29-232-3060 : Japanese, Vietnamese, Mandarin, Cantonese and English



URL : <https://www.tabbit.jp/>

TAS.CO., LTD.



◆ Strong Points

- 1** TAS Co., Ltd. is proud to be considered as one of the leading specialized inbound land operators in Japan. TAS has been operating in Japan since 1979 and chosen by over a million people world.
- 2** We provide highly skilled, energetic and experienced English, Cantonese, Mandarin, Thai, Indonesian, Vietnamese and other language speaking guides.
- 3** Our experienced and dedicated team has extensive knowledge, and offer real value and flexibility, as well as genuine advice and first-hand experience.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

◆ Contact Information

Email Address	sales@tas-japan.net
Person in charge	Any Sales Representative for Each Market
Title	Sales Representative
Division	Sales and Marketing
Language spoken	Japanese, English, Mandarin, Cantonese, Thai, Indonesian, Malay, Vietnamese
Telephone	+81-3-6275-2788
Facsimile	+81-3-6275-2780



URL : <http://tas-japan.net/>

◆ Strong Points

- 1** We maintain online reservation systems in four languages so that more visitors to Japan can get the information they need to enjoy their trips.
- 2** As one of the Tobu Group, we handle Tobu railway tickets and admission tickets for TOKYO SKYTREE Observatories.
- 3** For international travelers visiting Japan, we handle various private and group tours including arrangements for transportation and accommodation.
- 4** We handle international conferences and sports tournaments from planning and proposals to management and payments.
- 5** We offer grand handling operations for all ports in Japan, including Turnaround, Shore Excursion, Overland Tour and Pre / Post Hotel Package.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○	○	○	○

◆ Contact Information

Email Address	japan_travel@tobutoptours.co.jp
Person in charge	
Title	
Division	Inbound Tourism Promotion & Marketing Dept. Japan Travel Division
Language spoken	English, French, Chinese
Telephone	+81-3-5348-2745
Facsimile	+81-3-5348-2704



URL : <http://www.tobutoptours.com/en/>



**TOUR
QUALITY
JAPAN**
INBOUND TOUR OPERATORS

TONICHI TRAVEL JAPAN



◆ Strong Points

- 1** Professional staff of reliable support accumulated with 75 years experience in Inbound Travel, especially for North America, South America, Europe and Oceania Market
- 2** Valuable Resource of Know-how from Our Experience
- 3** Creativity especially for Incentive trip and Corporate Meeting
- 4** Tailor-made Travel arrangements for Upscale clients

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

◆ Contact Information

Email Address	coachman@tonichi.co.jp
Person in charge	
Title	
Division	Inbound Travel Department
Language spoken	English, Spanish
Telephone	+81-3-6374-4380
Facsimile	+81-3-6374-4381



URL : <http://www.japan-coachman.com>

◆ Strong Points

- 1** More than a half century, Toppan Travel Service has been delivering travel services as one of the oldest Japanese travel agencies.
- 2** Focusing on B2B such as corporate client's meetings, incentive tours and corporate events, Toppan Travel has earned reputations in the specialized market.
- 3** As a subsidiary of TOPPAN Inc. the agency can work together with its group companies to support running clients' corporate events thoroughly.
- 4** The agency is partnered with Travel Leaders Network, and servicing corporate clients as TLN Japan.
- 5** With experienced consultants, we will lead your corporate event to a success.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○			○	

◆ Contact Information

Email Address	mice@tts.co.jp
Person in charge	
Title	
Division	MICE Department
Language spoken	English
Telephone	+81-3-4530-8400
Facsimile	+81-50-3606-0943



URL : <https://www.toppantravel.com/>

Triangle Japan DMC Limited



◆ Strong Points

- 1** Group Travel: Triangle has facilitated around 1,500 groups a year, from Hokkaido to Kyushu for more than 20 international travel agents, connects clients to their destination.
- 2** Incentive Trip: We offer creative and original ideas that match the right travel solutions as there is no one-size-fits-all plans exists over this industry.
- 3** Free Route Planning: We get things involved personally, creating a customized vacation tailored to the needs of client and ensure them deserve the best vacation experience over Japan.
- 4** Niche knowledge: We are able to showcase Japan historical, cultural and natural wonders, let our client experience the unique travel experience as close to the local way as possible.
- 5** Our foundation, Happy Business: Despite of just satisfying our customers need, we pursue the same happiness throughout the whole company and business partners globally.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	

◆ Contact Information

Email Address	group@trianglejapandmc.com / planatrip@trianglejapandmc.com
Person in charge	Mr.George Lim / Mr.Jason Wong
Title	Sales & Planning Manager / Sales & Planning Assistant Manager
Division	
Language spoken	English, Chinese, Cantonese, Malay, Korean
Telephone	+81-3-5155-3700
Facsimile	+81-3-5155-3773



URL : <https://triangle-group.jp/>

◆ Strong Points

- 1 Turismo Latino, Inc. was established 25 years ago in 1992. Since then, we have been working as a very strict and reliable tour operator handling exclusively in Central & South America.
- 2 We have now started the inbound business. We know everything about Central & South America. You can always trust in quality of our services with our own Latino way!
- 3 Tailor maid services! This is what we offer. We will arrange every single desire which our customer might request. Our goal is to fulfill their dreams as much as possible.
- 4 All of our staffs speak Spanish and Portuguese and of course English. They are at the office all the time to help you, so that you don't worry about communicating in your native language.
- 5 We have Inbound Insurance which covers against accidents resulting in bodily injury. It also offers 24 hours free advice of medical institution in Spanish & English.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

◆ Contact Information

Email Address	info@turismojapon.jp
Person in charge	Ms. Rosalynn Yamashiro
Title	Manager
Division	Inbound Travel Division
Language spoken	Spanish, Portuguese, English
Telephone	+81-3-3792-9000
Facsimile	+81-3-3792-9687



URL : <http://www.turismojapon.jp>

World Air-Sea Service Co., Ltd.



◆ Strong Points

- 1** We are able to introduce "Authentic Japan" to our foreign customers, which the Japanese people are even forgetting these days.
- 2** We are able to arrange Taylor-made Tours including Picturesque traditional old towns, Local festivals, Traditional arts, Studio of traditional craft Meister, Charter heritage railways etc.
- 3** We are able to arrange a special round trip tour for groups with our carefully chosen must-see spots.
- 4** We are able to arrange Geisha, Tea and Kimono Teachers for our guests. Please experience the real Japanese culture.
- 5** We are able to arrange Traditional Performing Arts such as Noh, Kabuki etc with our special network.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○		○	○

◆ Contact Information

Email Address	po@wastours.jp
Person in charge	Yayako Tanaka
Title	Manager
Division	Inbound Tourism Section
Language spoken	English
Telephone	+81-3-3592-0905
Facsimile	+81-3-3592-0982



URL : <http://www.wastours.jp/>

<http://www.wastours.jp/en/>

◆ Strong Points

- 1** Yomiuri Travel Service was established in 1962 as a member of the Yomiuri Shimbun Group, the world's largest newspaper company, and was the industry's first "pioneer" in package tours.
- 2** We share the latest regional information from our 25 sales offices nationwide to plan trips. We can also provide high quality travel to foreign visitors to Japan.
- 3** We offer unique experiences related to Japanese culture, traditions, festivals, sports such as Sumo, nature, etc. We are also working on a type of tour that mixes Japanese and foreigners.
- 4** In individual travel, we provide tailor-made travel services, especially to affluent customers in Southeast Asia and the Middle East.
- 5** For group travel, we provide comprehensive support for national and local government invitational tours, inspection tours, incentive and training tours, as well as exchange events.

◆ Type of Service

Group Travel	Pleasure Trip	Incentive & Meeting	Conference & Event	FIT	Online Reservation System	Cruise	Other
○	○	○	○	○		○	

◆ Contact Information

Email Address	inbound@yomiuri-ryokou.co.jp
Person in charge	Mr. Kazuki Ueda
Title	Manager
Division	Inbound Business Unit
Language spoken	English, French
Telephone	+81-03-5550-0670
Facsimile	+81-03-5550-0672



URL : <https://www.yomiuri-travel.com/>

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Accredited Tour Operators

2024. 6

Quality Assurance System for Tour Operators Office
(Inbound Travel Promotion Division, Japan Association of Travel Agents)

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<http://tour-quality.com/en/>

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