

Charter Bus Fare and Fee System: A Guide for Travel Agents Using Charter Buses

Charter bus charges and fees include safety-related costs that ensure customers can ride buses with peace of mind. Accordingly, charter bus operators must submit documents to the Japanese government stating the minimum fares and fees required to operate their buses. It is illegal to operate buses for less than these minimum amounts.

In addition, the charging of excessive handling fees may be subject to legal sanctions.

Understanding and adhering to this system is essential in order to ensure that transactions between travel agents and charter bus operators are handled appropriately.

Fares

Fares comprise time-based and distance-based fares.

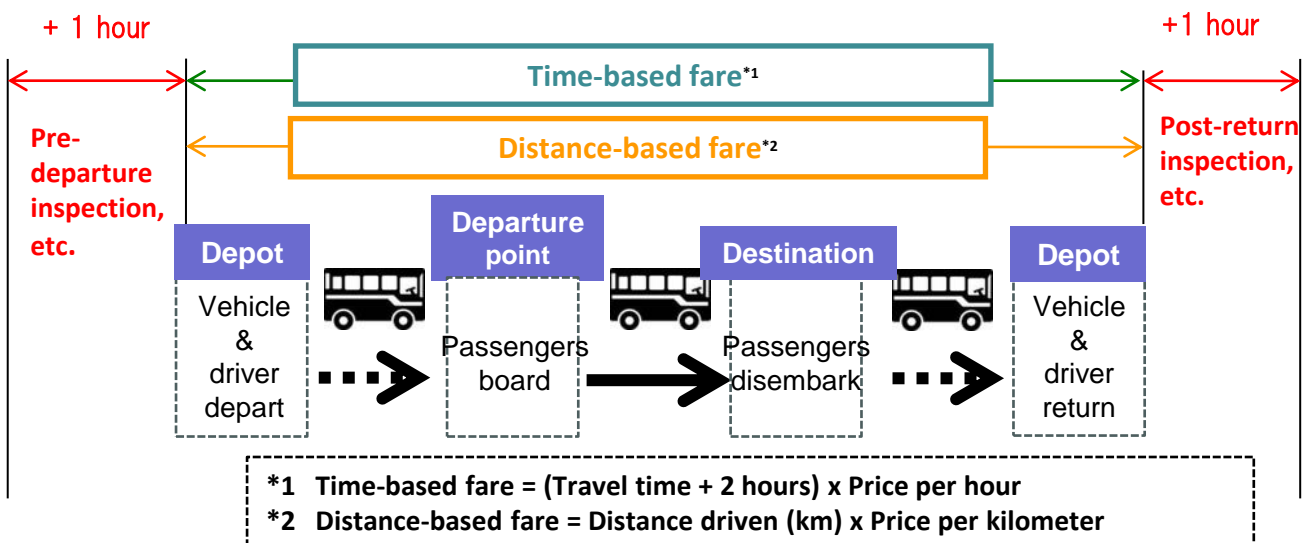
Time-based fares

+

Distance-based fares

=

Fares



Fees

Costs associated with scheduling, etc., of charter buses must be paid.

1. Late night and early morning operation fees

These fees apply when roll call, inspections or travel time (including transporting the vehicle to/from its storage location) include times between 10:00 pm and 5:00 am. Between these times, a **20% premium** applies to hourly fares and hourly driver rotation fees.

2. Special vehicle premium

For vehicles to which one of the following applies, **a premium rate may be applied based on characteristics such as the equipment and purchase price.**

- (1) The vehicle has special equipment beyond that of a standard vehicle.
- (2) The unit price calculated by dividing the vehicle purchase price by the seating capacity is at least 70% higher than the same unit price for a standard vehicle.

3. Driver rotation fees

These fees apply when driver rotation is required by law, or when an agreement regarding replacement driver allocation is made with the party requesting transportation. In such cases, **the applicable amount is calculated based on the minimum replacement driver assignment fee submitted by the bus operator to the government, or a higher amount.** In addition, even if the replacement driver does not travel with the vehicle to the handover location, the fee that would have applied had they done so still applies.

Actual cost expenses

Expenses other than fares and fees must also be paid.

In addition to fares and fees, other expenses incurred as a result of customer requests are paid on an actual cost basis.

Examples include guide fees, road tolls, parking fees and crew accommodation costs

Reference: Published Prices by Region

Distance: Price per kilometer
Time: Price per hour

	Hokkaido		Tohoku		Kanto		Hokuriku-shin'etsu		Chubu	
	Minimum price		Minimum price		Minimum price		Minimum price		Minimum price	
	Distance	Time	Distance	Time	Distance	Time	Distance	Time	Distance	Time
Large	140	5,570	170	6,530	160	6,580	150	6,440	140	6,820
Medium	120	4,700	150	5,520	140	5,560	130	5,430	120	5,760
Small	100	4,030	130	4,740	120	4,770	110	4,670	100	4,940
Small*	100	4,110	130	4,830	120	4,870	110	4,760	100	5,040
Commuter*	90	3,660	110	4,300	110	4,330	100	4,240	90	4,490

	Kinki		Chugoku		Shikoku		Kyushu		Okinawa	
	Minimum price		Minimum price		Minimum price		Minimum price		Minimum price	
	Distance	Time	Distance	Time	Distance	Time	Distance	Time	Distance	Time
Large	160	7,390	190	6,320	140	6,380	140	6,330	200	5,230
Medium	130	6,240	160	5,330	120	5,380	120	5,350	170	4,420
Small	110	5,360	140	4,580	100	4,620	100	4,590	140	3,790
Small*	110	5,460	140	4,670	100	4,720	110	4,690	150	3,870
Commuter*	100	4,860	120	4,160	90	4,200	90	4,170	130	3,440

*** Applicable from April 1, 2024. However, previous vehicle classifications may continue to apply at the request of bus operators. (Contact bus companies for details.)**

Vehicle classifications

Large: Vehicles with a length of 9 m or more or with 50 passenger seats or more

Medium: Vehicles not covered by the definitions of large, small or commuter vehicles

Small: Vehicles with a length between 6 m and 8 m inclusive and with 33 passenger seats or fewer

(formerly vehicles with a length of 7 m or less and with 29 passenger seats or fewer)

Commuter: Vehicles with a length less than 6 m and with 14 passenger seats or fewer

Regional Transport Bureau and Branch Office Contact Information

運輸局・運輸支局	電話番号
北海道運輸局自動車交通部	011 - 290 - 2741
札幌 運輸支局	011 - 731 - 7167
函館 運輸支局	0138 - 49 - 8863
旭川 運輸支局	0166 - 51 - 5272
室蘭 運輸支局	0143 - 44 - 3012
釧路 運輸支局	0154 - 51 - 2514
帯広 運輸支局	0155 - 33 - 3286
北見 運輸支局	0157 - 24 - 7631
東北運輸局自動車交通部	022 - 791 - 7529
青森 運輸支局	017 - 739 - 1502
岩手 運輸支局	019 - 638 - 2154
宮城 運輸支局	022 - 235 - 2517
秋田 運輸支局	018 - 863 - 5811
山形 運輸支局	023 - 686 - 4711
福島 運輸支局	024 - 546 - 0345
関東運輸局自動車交通部	045 - 211 - 7245
茨城 運輸支局	029 - 247 - 5348
栃木 運輸支局	028 - 658 - 7011
群馬 運輸支局	027 - 263 - 4440
千葉 運輸支局	043 - 242 - 7336
埼玉 運輸支局	048 - 624 - 1835
東京 運輸支局	03 - 3458 - 9231
神奈川 運輸支局	045 - 939 - 6800
山梨 運輸支局	055 - 261 - 0880
北陸信越運輸局自動車交通部	025 - 285 - 9154
新潟 運輸支局	025 - 285 - 3124
長野 運輸支局	026 - 243 - 4603
富山 運輸支局	076 - 423 - 0893
石川 運輸支局	076 - 208 - 6000
中部運輸局自動車交通部	052 - 952 - 8035
愛知 運輸支局	052 - 351 - 5312
静岡 運輸支局	054 - 261 - 2898
岐阜 運輸支局	058 - 279 - 3714
三重 運輸支局	059 - 234 - 8411
福井 運輸支局	0776 - 34 - 1602

運輸局・運輸支局	電話番号
近畿運輸局自動車交通部	06 - 6949 - 6445
大阪 運輸支局	072 - 822 - 6733
京都 運輸支局	075 - 681 - 9765
奈良 運輸支局	0743 - 59 - 2151
滋賀 運輸支局	077 - 585 - 7253
和歌山 運輸支局	073 - 422 - 2138
神戸運輸監理部兵庫陸運部	078 - 453 - 1104
中国運輸局自動車交通部	082 - 228 - 3436
広島 運輸支局	082 - 233 - 9167
鳥取 運輸支局	0857 - 22 - 4120
島根 運輸支局	0852 - 37 - 1311
岡山 運輸支局	086 - 286 - 8122
山口 運輸支局	083 - 922 - 5336
四国運輸局自動車交通部	087 - 802 - 6771
徳島 運輸支局	088 - 641 - 4811
香川 運輸支局	087 - 882 - 1357
愛媛 運輸支局	089 - 956 - 1563
高知 運輸支局	088 - 866 - 7311
九州運輸局自動車交通部	092 - 472 - 2521
福岡 運輸支局	092 - 673 - 1191
佐賀 運輸支局	0952 - 30 - 7271
長崎 運輸支局	095 - 839 - 4747
熊本 運輸支局	096 - 369 - 3155
大分 運輸支局	097 - 558 - 2107
宮崎 運輸支局	0985 - 51 - 3952
鹿児島 運輸支局	099 - 261 - 9192
沖縄総合事務局運輸部	098 - 866 - 1836



国土交通省



国土交通省
観光庁